

<b>Client:</b>	Credit Guarantee fund Trust for Micro and Small Enterprises (CGTMSE)
<b>RFP :</b>	Request for Proposal for Selection of Service Provider for Fetching and Analysis of data from External Sources
<b>RFP No:</b>	532/CGTMSE/2019-20

S. No.	Category	RFP Document Name	Page/Section Number	Query	Client Response
1	General	RfP-FetchingandAnalysisof(25-2-2020).pdf	Critical Information	Can we get extension for the submission of Tender response on or before 20-March 2020?	No Change
2	IT Infrastructure	RfP-FetchingandAnalysisof(25-2-2020).pdf	3.2	Will any other databases (MS SQL) be considered for storing business critical data?	MS SQL shall be considered
3	Technical	RfP-FetchingandAnalysisof(25-2-2020).pdf	4.1	We assume that, the proposed solution will be used by UDAAN Portal users fetching and analysis of data from External Sources i.e. GST and Income Tax. Please confirm.	The proposed solutions shall be used by CGTMSE / the Trust / Platform / UDAAN Portal and its authorized representatives
4	Technical	RfP-FetchingandAnalysisof(25-2-2020).pdf	4.3.1	Point #2 Please elaborate on the scope "Data upload from Income Tax returns (ITR)"	The users of the platform shall be uploading ITR in .xml format (however, pdf format may be allowed in future and bidder must be able to read .pdf as well)
5	Technical	RfP-FetchingandAnalysisof(25-2-2020).pdf	4.3.1	Point #3 In the statement "The system is required to be integrated to existing applications. APIs for requesting and consuming the above information is required to be created." Please provide a list of all the Internal/existing applications for integration requirements and its API readiness, if any.	As of now API integration with UDAAN Portal is required; however, in case of any future requirement Trust may require bidder to integrate the API with Trust's new infrastructure etc during the project duration without any additional cost.
6	Technical	RfP-FetchingandAnalysisof(25-2-2020).pdf	4.3.1	Point #3 What file format is the human readable data required in? For example - PDF, Docx etc.	As of now, it shall be in Office format (Excel, word etc.) and PDF format; Trust may require it any other format in Future and bidder must configure the same accordingly during the project duration without any additional cost.

7	Technical	RfP- FetchinandAnalysisof(25-2-2020).pdf	4.3.1	Point #4 In the statement "The system should connect with multiple APIs leading to real time data processing from authenticated sources through a customer consent-based architecture." Please provide insights on the authenticated sources.	The description pertains to UDAAN system which shall be in turn connected to multiple MLI systems. The authentication of data flowing into those multiple systems, shall depend upon the authenticity of data provided by bidder/bidder's proposed solution for the services requested under this RfP
8	Technical	RfP- FetchinandAnalysisof(25-2-2020).pdf	4.3.1	Point #4 Is all data required real time? Certain GST data points aren't available real time because of limitations in the GST system. How will those data points be dealt with?	All the data points available real time shall be made available by the bidder; advancement in technology in future should be updated and provided to Trust during the project tenure without any additional costs
9	Technical	RfP- FetchinandAnalysisof(25-2-2020).pdf	4.3.1	Point #4 In the statement "The system should connect with multiple APIs leading to real time data processing from authenticated sources through a customer consent based architecture. This includes data from", the statement ends abruptly, please elaborate.	The statement may be read as follows: "This includes data from various authenticate sources which bidder needs to provide post customer consent"
10	Technical	RfP- FetchinandAnalysisof(25-2-2020).pdf	4.3.2	Point #3: In this statement- 'The proposed system should allow login to GSTN portal / system by the customer and / or access customer data through API from GSTN.' Customer's data is accessible only through API from GSTN to GSPs. Hence first option will not be possible to implement. How this to be dealt with?	Interpretation of this statement is - Customer shall have a hyperlink onto GST portal wherein they need to login and provide consent of enabling and providing their GST data through API; Thereafter, GSP needs to provide the required data as per the scope of this RfP

11	Technical	RfP- FetchinandAn lysisof(25-2- 2020).pdf	4.3.2	Point #6 In this statement - 'The information would need to be summarized and analyzed to obtain various inputs as required in the loan application, appraisal and rating processes, compliance / early warning signals. Please provide insights on the algorithms needed to approach rating processes and compliance.	The same shall be shared with shortlisted bidder
12	Project Management	RfP- FetchinandAn lysisof(25-2- 2020).pdf	4.3.2	Point #9 : In this statement- 'The solution would be required to correlate Trust transactions with GST returns and provide necessary insights / alerts'. Please provide more details on the same, elaborating what kind of insights and alerts will be required?	This is just an enabling clause for future requirement and shall not be a part of TCO
13	Technical	RfP- FetchinandAn lysisof(25-2- 2020).pdf	4.3.2	Point #10 The solution should be integrated with applications / Portals at CGTMSE (like in house solutions like for UDAAN, Guarantee Management System etc.). Please provide a list of all the Internal/External/existing applications for integration requirements and its API availability or bidder is expected to create each.	Kindly refer to response of Query no.5 above
14	Technical	RfP- FetchinandAn lysisof(25-2- 2020).pdf	4.3.2	Point #14 Any APIs required by the Trust to request and consume the information would also have to be developed by the vendor as part of implementation. How many such APIs are anticipated?	Approximately 5 APIs (Push and Pull) needs to be developed by the bidder during the project duration which includes GSP and ITR analyser
15	Technical	RfP- FetchinandAn lysisof(25-2- 2020).pdf	4.3.3	Point #1 Which official (Govt. provided) APIs are available to fetch ITR data?	For ITR, borrower shall be uploading their ITR in .xml format

16	Technical	RfP- FetchinandAnalysisof(25-2-2020).pdf	4.3.3	Point #11: Income Tax Section - The solution should be integrated with applications at CGTMSE. Please share the list of those applications and API readiness.	Kindly refer to response of Query no.5 above
17	Technical	RfP- FetchinandAnalysisof(25-2-2020).pdf	4.4	Point #2: Certain data points are not available from GSTN in the required turn around time. How will those data points be dealt with?	Kindly refer to response of Query no.8 as above
18	IT Infrastructure	RfP- FetchinandAnalysisof(25-2-2020).pdf	4.6	Point #2 All the components of proposed solution in the DC site should be replicable at the DR site (except for test and development environment). We assume that the DC & DR site infra and related access will be provided by CGTMSE. Please confirm.	Yes. The trust shall be providing cloud infrastructure
19	General	RfP- FetchinandAnalysisof(25-2-2020).pdf	5.4 & 8.3	In section 5.4, Eligibility; it has been asked to provide "at least one project each in the 2 services of proposed solution implementation". However, in section 8.3 its mentioned as "at least one project each in the 4 services of proposed solution implementation" which are contradicting. Please clarify.	Corrigendum - section 8.3 - "at least one project each in the 2 services of proposed solution implementation"
20	Project Management	RfP- FetchinandAnalysisof(25-2-2020).pdf	6.39	What are the non-core activities that can be sub-contracted?	For CGTMSE, bidder needs to deliver as per the scope of the RfP
21	Technical	RfP- FetchinandAnalysisof(25-2-2020).pdf	6.42	Fetching ITR data from e-filing portal is in violation of the terms and conditions of said portal. How will that activity comply with clause 6.42?	For ITR, borrower shall be uploading their ITR in .xml format
22	General	RfP- FetchinandAnalysisof(25-2-2020).pdf	8.1	Point #3 of Table, Please elaborate on the 'status of the company' and the associated evidence to be provided by the vendor.	In case of company, Status of the company as per RoC . RoC print out stating the same may be submitted

23	General	RfP- FetchingandAnalysisof(25-2-2020).pdf	8.3	S. N. 9 In lieu of Certification from GSTN to do GSP business, can we submit the GST Suvidha Provider Agreement and/or a self declaration on company letter head?	Bidder may provide Certification from GSTN to do GSP business OR bidder may submit the GST Suvidha Provider Agreement; additionally, bidder needs to provide a self-declaration stating the continuity of bidder being a GSP as on date of RfP
24	Technical	RfP- FetchingandAnalysisof(25-2-2020).pdf	General	It is believed that no user interface (including registration) is required to be developed. Please confirm.	Log management (user interface for this, preferred)needs to be provided by bidder; The log management is the number of pings/hits done for specific service. <b>It may be noted by the bidder that the monthly invoicing shall be done on basis of actual successful response and not the request.</b> The bidder also needs to provide the failure in response reason from either of GST site response failure, GSP's response failure or any other reason. The pings/hit of the same customer pinging within a period of 1 quarter, should not be billed data to be provided from the recently pinged database.
25	General		General	Clarification	<ol style="list-style-type: none"> <li>1. The API to be provided by the vendor needs to be open source / java compliant.</li> <li>2. Test credentials need to be provided by shortlisted vendor for testing and in case the bidder is unable to successfully implement the project as per the scope of RfP, Trust reserves the right to reject the bidder even at a stage post selection.</li> <li>3.Data storage policies shall be as per compliance mandate from time to time</li> </ol>